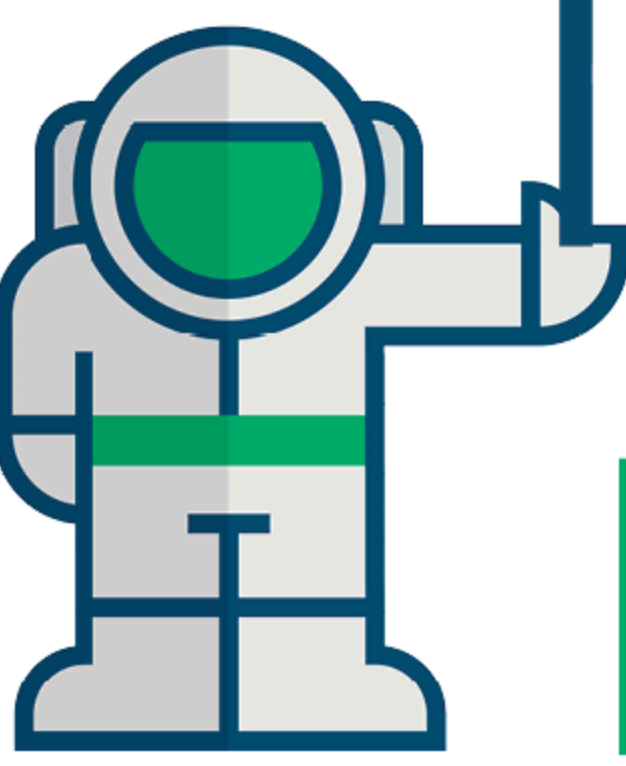


More Simplicity • More Control • More Possibilities



COUNTDOWN TO A MORE POWERFUL WAY TO BANK.

Our Technology Upgrade Timeline & Checklist

OCTOBER 6-13

PREPARE FOR BANKING IMPACTS

To Do

☐

Take note of your billers in Bill Pay to confirm after upgrade

☐

Back up Quickbooks / Quicken Data

Impacted Services

ALL DAY

! Bill Pay unavailable

! Zelle®* unavailable

*All Zelle scheduled transactions between October 6-10 will be processed.

Any scheduled transactions past October 10 will not be processed as Zelle will no longer be offered by Kennebunk Savings.

OCTOBER 10 (FRIDAY)

COMPLETE ESSENTIAL BANKING TASKS

To Do

☐

Take note of your account balance

★ Branches & Customer Care Center open regular hours

Impacted Services

12PM

\$ ATMs for cash withdrawal only

! Online & Mobile Banking unavailable

2PM

! Mobile Deposit unavailable

! Telephone Banking unavailable

! Quickbooks / Quicken unavailable

OCTOBER 11-13 (SAT TO MON)

PLAN FOR BANK CLOSURE

★ Debit and credit cards will remain fully operational

Impacted Services

ALL DAY

\$ ATMs for cash withdrawal only

! Branches and Customer Care closed

! Online & Mobile Banking unavailable

! Telephone Banking unavailable

! Quickbooks / Quicken unavailable

OCTOBER 14 (TUESDAY)

YOUR NEW BANKING EXPERIENCE IS NOW LIVE!

To Do

☐

Set up account alerts & external account links

☐

Confirm your billers in Bill Pay and review scheduled transactions

☐

Set up Face ID login & security preferences

☐

Zelle users: Set up Pay a Friend

★ Branches & Customer Care Center open regular hours

Experience our new app on 10/14!

iPhone:

If your app does not automatically update, delete it and visit the App Store to download the new app.

Android:

Delete the current app and visit the Play Store to download the new app.

For the most up-to-date information, scan the QR code or visit:
KennebunkSavings.com/countdown
Dates and information are subject to change.

Member FDIC Equal Housing Lender